

1. Why should I purchase Pergo Extreme over a competitor's product?

Pergo Extreme's superior construction and performance comes with one of the best rigid warranties in the industry, for flooring that's truly worry free for life: 100% waterproof, 100% kid and pet proof, and extremely dent resistant for superior durability that withstands the scuffs and scrapes an active home will face. In addition, Pergo Extreme contains the highest percentage of stone compared to similar rigid core products.

2. How is Pergo Extreme constructed?

Pergo Extreme is constructed with a wear layer that is designed to provide superior protection against scuffs, scratches and stains; a design layer that features dramatic wood and stone visuals with deep authentic textures for unforgettable floors; a rigid composite core for Extreme durability and dent resistance; an easy-to-install locking system that creates a tight seal and makes Pergo Extreme 100% waterproof against topical spills; and an attached pad for enhanced stability and natural sound underfoot.

3. How many pattern repeats are in this Pergo Extreme line?

The number of pattern repeats will depend on the design and color you select.

4. Does Pergo Extreme meet the requirement for LEED certification?

Pergo Extreme has achieved the FloorScore certification, which will acquire LEED points.

5. Are Pergo Extreme products CARB compliant?

CARB compliance applies to composite wood products only, and is not relevant to LVT.

6. Is Pergo Extreme waterproof? What happens if the rooms with Pergo Extreme experience spills or flooding?

Yes. Pergo Extreme is 100% waterproof. The floor plank or tile is warranted to be 100% waterproof for the life of the product, which means that the structural integrity of the plank or tile will not be significantly diminished by exposure to water.

7. Is Pergo Extreme a good fit for people with allergies and asthma?

Yes. Pergo Extreme does not retain allergens such as dust, pet hair or dandruff, so they can be easily removed during routine cleaning.

8. How well does Pergo Extreme insulate sound?

IIC 66 and STC 62 with a dropped ceiling.

9. Can Pergo Extreme withstand scratches from the nails of our pets?

Pergo Extreme is scratch resistant but not scratch proof. We recommend keeping your pet's nails trimmed.

10. What subfloors can Pergo Extreme be installed over and what are the necessary conditions?

The type of subfloor, its quality and its preparation will greatly affect the results of the final installation. If the subfloor is not suitable for the installation of Pergo Extreme flooring, then necessary corrections must be made. Contact your Pergo Extreme flooring dealer for assistance as needed. Be aware that unevenness and imperfections in the subfloor may telegraph through the planks, negatively affecting the final appearance of the installation.

11. Can Pergo Extreme be installed over an existing floor?

It is possible to install Pergo Extreme over many existing floor coverings, provided they are stable and securely attached. You may install directly over ceramic tiles, PVC, VCT, glued laminate, glued hardwood and fixed wooden boards, provided they are installed over a wooden subfloor. Existing flooring cannot be soft, damaged or loosely laid. Remove carpet, needle felt, cushioned vinyl, floating laminate, floating hardwood or floating LVT.

12. Is Pergo Extreme suitable for stair installations?

Yes. Fully adhere using Mohawk's V-One adhesive. Use stair nosing to finish stair edges or step-down applications. Prior to beginning the installation, any loose or damaged treads or risers should be repaired or replaced. The stairs must be cleaned thoroughly to remove any loose paint, debris, or old adhesives.

13. Can I put Pergo Extreme in my kitchens and bathroom?

Yes! Pergo Extreme is an ideal choice for rooms that are typically exposed to moisture.

14. Can I put Pergo Extreme in my basement?

Yes. Pergo Extreme can be installed on, below and above grade.

15. Can I install Pergo Extreme on the walls?

Pergo Extreme is not recommended for use on walls.

16. Can I install Pergo Extreme outdoors?

While Pergo Extreme is 100% waterproof, extremely durable and would likely perform well outdoors, it is designed for indoor applications or three-season rooms only.

17. Can I install Pergo Extreme myself?

While Pergo Extreme's Uniclic MultiFit technology allows for true DIY ease of installation with professional results, we always recommend a professional installation for best results.

18. What type of adhesive does Pergo Extreme require?

No glue is required, unless it's being installed on stairs. For special circumstances, such as heavy rolling loads, we recommend a full spread glue-down installation. We recommend Mohawk's V-one adhesive.

19. What tools and materials are needed to install Pergo Extreme?

The following standard tools are needed: utility knife, tape measure, safety glasses, chalk line, speed square, tapping block, circular saw, gloves and a pencil. In addition to the standard tools, we recommend having a pull bar and a carpenter's square available.

20. Can Pergo Extreme pieces be cut?

Yes. It may be necessary to cut planks to fit during installation. We recommend using a circular saw or reciprocating saw for this.

21. Does Pergo Extreme need to become acclimated to a room before installation?

Yes. Pergo Extreme must be acclimated in the room of installation between 55 and 85°F (13 and 30°C) for at least 48 hours before installation. This temperature range should be maintained during installation and for at least 24 hours after the installation is complete.

22. What type of maintenance is required for Pergo Extreme?

Pergo Extreme is easy to clean and maintain. Clean the floor routinely to remove dirt and dust by sweeping, vacuuming or damp wiping. For a deeper cleaning, use a damp cotton cloth or microfiber mop. Always remove grit, sharp objects, staining agents, moisture or aggressive substances from the floor. Use a vacuum or vacuum attachment with soft bristle brush regularly to remove any particles that could scratch the floor.

Never use aggressive cleaning agents, soap, abrasive cleaners or cleaners containing oil or waxes. We recommend Mohawk Luxury Vinyl Cleaner (800-2MOHAWK).

23. Can I put furniture directly on a Pergo Extreme floor?

We recommend always placing felt floor protectors under chair legs and furniture.

24. Will my Pergo Extreme floor expand?

When installed in interior environments with continuous climate control, there will be little to no expansion.

25. How I do repair my Pergo Extreme floor if a piece or section gets compromised?

To repair your Pergo Extreme floor, as with other plank floors, perform a plank replacement.

26. What steps need to be taken to validate my Pergo Extreme warranty?

Please keep the proof of purchase and installation labor bill. If you need to file a claim, you should return to your retailer so that they can file the claim on your behalf.