

CARPET

LIQUIDATORS

INSTALLATION PREPARATION, EXPECTATIONS & GUARANTEE

PREPARATION

- ▶ Electrical power, heat, working lights and running water must be available at the installation site. The heat must be set to a minimum of 65 degrees at least one week prior to installation. We will not be responsible for install failure due to lack of proper temperature.
- ▶ Furniture and/or appliances must be moved unless service is being provided (at an additional charge) by installers. Installers will not move pool tables, pianos, water beds, aquariums, exercise equipment, built-ins and antique valuables, smaller items, electronics, computers, electrical cords (cables of any kind). Furniture that requires disassembly must be taken apart by customer. Appliances that require any disassembly (gas or plumbing) are the responsibility of the customer.
- ▶ Any cables or electrical wiring under or around the perimeter of the room cannot be present as they pose a threat to our installers. They must be removed before installation can begin.
- ▶ Removal and disposal of the old floor must be done prior to installation unless service is being provided (at an additional charge) by installers.
- ▶ For their safety, please keep children and pets away as sharp tools and instruments are used.

EXPECTATIONS

- ▶ Doors must be removed to install the new flooring. They will be re-hung unless the thickness of the new flooring does not allow for it. We are not responsible for cutting down doors or sliding closet doors.
- ▶ Baseboards may need to be adjusted after the new flooring is installed. Installers can remove and reinstall the baseboards at an additional cost. We are not responsible for gaps caused by different sized material.
- ▶ Carpet seams are never invisible. Carpet is a fabric and must be joined together by seams. Installers will minimize the visibility of seams, however, the type of carpet, room size & lighting are all factors into seam visibility.
- ▶ Normal installation methods may scuff existing baseboards and walls. Our installers will be extremely careful, however the backing of carpet can be rough and might cause scuffs that require touch up painting so please keep extra paint or stain on hand. We are not responsible for touch up painting caused by the scuffs.
- ▶ For their safety, installers must wear shoes while working.
- ▶ Before work begins and after completion, please walk through and inspect the installation with installers and bring up any concerns or questions with the installer.
- ▶ Installers will need close parking access to the jobsite. Please make sure there is adequate parking and/or a spot is reserved prior to arrival.

GUARANTEE

- ▶ Workmanship on installations have a one year guarantee. The guarantee applies only to owner occupied single family homes. The guarantee does not include damage caused by acts of god, neglect, improper cleaning & maintenance, installations or repairs not by Carpet Liquidators, excessive moisture or structural alterations.